

Frequently Asked Questions (FAQ's)

- Is there a current EMS provider and if so, what is their subsidy? The current EMS provider is the county, but the ambulance service is operated by our local hospital, Clinch Memorial Hospital. The county pays the hospital in the amount of \$145,000.00 per year to operate the ambulance service. The county also provides the ambulances, repairs and maintenance on ambulances, and the gasoline.
- What are the current rates being charged to the patients transported? Clinch Memorial Hospital has this information.
- Are patients charged a “response fee”? Clinch Memorial Hospital has this information.
- Are there time restrictions for this contract. For instance, if there are 2 ambulances provided and both are on calls, what is the time required to make it to the third call? Although there are is no specific time restriction mentioned in the RFP, it is expected for the contractor to enter into mutual aid agreements with other agencies, so as to provide the same level of service and response to that provided by the contractor.
- How many patients were transported in 2019? Please see “Addendum I” document for a report on 2019 and 2020 call volumes for Clinch County.
- How many calls for service did the EMS provider respond to in 2019? Please see “Addendum I” document for a report on 2019 and 2020 call volumes for Clinch County.
- Do you have a payor mix for all patients transported in 2019 (i.e Medicare, Medicaid, Commercial)? Clinch Memorial Hospital has this information.
- How does the County define ALS Ambulances? The state definition is a minimum of an AEMT, but many municipalities want a Paramedic? Clinch County is in need of at least one Paramedic on each shift.
- I also noticed this is an extremely small timeframe to get a proposal in. Has the county already spoke to another provider about providing services to Clinch County? The reason for the short time frame is the county is down to one operational ambulance as our other two both have blown motors. Also, the hospital is experiencing a shortage of Paramedics, so time is of the essence.